Certificato Ecolabel UE

La Sezione Ecolabel Italia del Comitato Ecolabel-Ecoaudit
Organismo Competente nazionale per Ecolabel UE

con contratto n. IT/052/084 valido fino al 31/12/2027
ha concesso l'uso del marchio Ecolabel UE a

E.P.M. S.r.l.
per
E.P.M. Divisione Green
Via Roma, 32 - 29017 Fiorenzuola D'Arda (PC)
(gruppo di servizi: **Servizi di pulizia di ambienti interni**)

Roma, 23/05/2023
Il Presidente della Sezione Ecolabel Italia
Alessandro Zagarella

A: **E.P.M. s.r.l.**
Via Roma, 32 - 29017 – Fiorenzuola D'Arda (PC)

c.a. di: Raffaele Esposito
e di: Alberto Napoletano

PEC: epmservizi@pec.it
Email: alberto.napoletano@epmservizi.it
info@epmservizi.it

ISPRA ISTITUTO SUPERIORE PER LA PROTEZIONE E LA RICERCA AMBIENTALE U
Protocollo N.0062879/2022 del 15/11/2022

OGGETTO: Dichiarazione punteggio Certificazione Ecolabel UE – E.P.M. s.r.l.

Spett.le società,

con riferimento alla Decisione (Ue) 2018/680, che stabilisce i criteri per l'assegnazione del marchio ecologico Ecolabel Ue ai servizi di pulizia per ambienti interni, si dichiara che la richiesta di concessione della licenza di uso del marchio Ecolabel UE, presentata dalla società **E.P.M. s.r.l.** per la sezione/divisione *"E.P.M. Divisione Green"* (Prot. n. 1384/Ecolabel del 01/12/2021 e Prot. n. 63879/ISPRA del 01/12/2021), istruttoria n. 052/084/001, n. contratto IT/052/084, è stata approvata dalla Sezione Ecolabel del Comitato Ecolabel Ecoaudit in data 28/02/2022, il punteggio conseguito risulta pari a **26** punti su un minimo di 14.

La presente dichiarazione è rilasciata ai fini consentiti dalla legge.

Distinti saluti.

Il Dirigente del Servizio Certificazioni Ambientali
Avv. Pasquale Guidace

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INDOOR CLEANING SERVICES

GENERAL INFORMATION FOR THE COMPILATION OF THE ELECTRONIC VERIFICATION FORM

The aim of this file is to assess that the 'indoor cleaning service' complies with the requirements of the EU eco-label scheme. It must be filled in by the applicant in all its relevant parts and sent to the Competent Body with the requested documentation attached as scanned files in pdf format.

The spreadsheet consists in 4 sheets other than this information, concerning:

I. "Applicantion form" where the applicant must fill in detailed information about his 'indoor cleaning service' and the services offered, answering each field.

II."Declarations- Mandatory Criteria" in which the applicant must declare to comply with and provide the specifications required for each mandatory criterion. When a criterion is not applicable, justification of non applicability shall be given in the "answers note" cell. The full explanation for each criterion is visible positioning the pointing device over the criterion's number.

III."Declarations- Optional Criteria" in which the applicant has a wide range of possibilities in order to find the requirements which best fit his possibilities and his environmental policy, and which are applicable in his case, and so declare, where appropriate, the compliance with the criteria and provide every specification required. Each of the criteria set out in this Section has been attributed a value expressed in points, therefore all criteria have to be answered, either affirmative or negative or with the relevant data. In order to qualify for the award of the Eco-label, the 'indoor cleaning service' must score a minimum of points indicated in the "Total Score" sheet (see the user manual for further information). The full explanation for each criterion is visible positioning the pointing device over the criterion's number.

ATTENTION: In sheets I to III, all "answer/option" cells need to be compiled, otherwise the application will not be made valid. At the bottom of the sheets I to III, the applicant shall complete the cells for signature.

IV."Total Score" this sheet has been developped for consultation purposes in order to provide the applicant with the final score achieved by for optional criteria. The informative concerning the score achieved originates from the answers given by the applicant in the "Declarations-Optional Criteria" sheet.

Explanation regarding the single columns:

REQUEST: this field specifies the exact requirements of the criterion, asking the applicant to declare the corresponding compliance. This field is for information only and cannot be modified.

ANSWERS/OPTIONS: in this field, the applicant addresses the compliance with the requirement specified in the REQUEST field. Generally the optional answer is YES or NO/Not applicable, in some cases numerical value is requsted. Where a drop-down list is provided, answer must selected from options provided. **This field must be answered, no matter if the 'indoor cleaning service' complies with the request or not, otherwise the application will result non-valid**. Further information has to be inserted into the ANSWERS NOTE field.

ANSWERS/NOTE: this field contains further information regarding the REQUEST which is not sufficiently answered in the ANSWERS/OPTIONS field i.e. reasons for non applicability of the criterion in the Mandatory section and detailed values and specification for the Optional section.

This field has to be completed by an applicant in case further information is requested (data and percentages).

DOCUMENTS TO BE ATTACHED: this field specifies the documentation that needs to be attached to the application, as requested by the criterion. The User Manual contains detailed information regarding the necessary documentation which has to be supplied together with the application. All documents provided have to be signed and stamped by the responsible (legal representative, or at least part of the managing staff) of the firm, including the date of signature, which shall not be later than 6 months after receiving the proof of either postal or electronic invoice for the application. This field is provided for informative

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INDOOR CLEANING SERVICE			
WARNING: THE APPLICANT MUST FILL ALL CELLS OF THE "ANSWERS/OPTIONS" COLUMN! (GREY CELLS)			
SUBJECT	**REQUEST**	**ANSWERS / OPTIONS (To be filled by applicant)**	**NOTE (To be filled by applicant)**
A. The Applicant	Full name of applicant company:	E.P.M. Srl - EPM Divisione Green	
	Address (full address including road/avenue/street, number, postal code, country, etc.):	Sede legale: via Roma 32, 29017 Fiorenzuola d'Arda (PC) Sede operativa: via G. Porzio, Centro Direzionale Isola A2, 80143 Napoli	
	Legal representative name:	Raffaele Esposito	
	Position:	Presidente CdA	
	Tel no:	+39 081 7877098	
	Fax no:	+39 081 7877099	
	E-mail:	info@epmservizi.it	
	If relevant, existing license N°:	-	
	Does the applicant provide other services which are not covered by the EU Ecolabel?	Yes, the indoor cleaning services are provided by a sub-division, a branch or a department of the operator that is clearly distinct from it and keeps separate accounting records	
B. The 'indoor cleaning service'	Registered trade name(s) of the service:	Sede operativa EPM Srl	
	Address:	via G. Porzio, Centro Direzionale Isola A2, 80143 Napoli	
	Tel no:	+39 081 7877098	
	Fax no:	+39 081 7877099	
	E-mail:	info@epmservizi.it	
	Website:	www.epmservizi.com	
	Contact name:	Alberto Napoletano	
	Function:	ufficio gare	
	Does the service comprise the provision of routine professional indoor cleaning services?	Yes	
	Cleaning services are performed indoors in (please select from the following list):	☒Commercial buildings; ☒Institutional buildings; ☒Other publically accessible buildings; ☒Private residences; ☒Others:__uffici__	
	Does the indoor cleaning service comprise the cleaning of glass surfaces than can be reached without the use of any especialised equipment or machines?	Yes	
	Does the indoor cleaning service comprise disinfection activities or cleaning activities taking place on production sites or activities for which the cleaning products are provided by the client?	No	
	Category:	Srl	
	Range: *If a chain, how many elements of the same chain intend to apply?*	-	

	Other EU countries in which this indoor cleaning service is present under the same name:	-	
	Rough estimate of value of annual sales, excluding VAT, **of the indoor cleaning service in the European Economic Area** (the European Community plus Norway, Iceland and Liechtenstein). Please specify currency, if different from the Euro:	40000	
C. This Application	Is this the first application for the EU Ecolabel for the service(s) specified above?	Yes	
	Please **name any other environmental labelling initiatives** (eco-labels, charters, other initiatives) under which the service has already been registered or is applying to.	-	
	The Competent Body will invoice applicants for a non returnable application fee on receipt of the application. If the application is successful, the Competent Body may invoice the licensee for an annual fee (please consult your Component Body). It will apply all relevant reductions. Do you wish to claim a fee reduction as an SME or Micro-enterprise?	No	
	Is the company a micro sized company as defined in the Commission's Recommendation 2003/361/EC - i.e. under 10 employees and an annual turnover or total annual balance not exceeding 2 mill. Euro?	No	
	Is the company a small or medium sized company as defined in the Commission's Recommendation 2003/361/EC – i.e. under 250 employees and an annual turnover not exceeding 50 mill. Euro or total annual balance not exceeding 43 mill. Euro?	No	
	Is the company situated in a developing country (as defined in the OECD's Development Assistance Committee's list of countries receiving development aid)?	No	

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	Is the company registered under EMAS and/or certified under ISO 14001 and has the company in its environmental policy, committed to maintain compliance of its ecolabel products with the EU Ecolabel product group criteria throughout the contract's period of validity?	Yes	
	Do you wish to claim a fee reduction for **EMAS registration** or **EN ISO certification**?	Yes (please provide proof of status such as EN ISO certification or EMAS registration)	Registrazione EMAS + ISO 14001
D. Pre-requisites (legal requirements)	Do you declare that: 1. the services meet all applicable legal requirements of the country or countries in which the "indoor cleaning services" are provided?	Yes	The applicant shall declare and demonstrate the service's compliance with the specified requirements by using independent verification or documentary evidence that is without prejudice to the national law on data protection (e.g. copy of a written social policy, copies of contracts, statements of employee's registration in the national insurance system, official documentation/register recording the names and number of employees by the local government's employment inspectorate or agent). For the requisit 2, staff shall have a national legal valid written contract, shall be paid at least the national or regional minimum wage set by collective agreements or, in the absence of collective agreements, at least the national or regional minimum wage, and shall have working hours complying with national law.
	Do you declare that: 2. the company is operational and registered, as required by national or local laws and its staff are legally employed and insured?	Yes	
	Do you declare that: 3. the company is subject to separate accounting records in relation to other services provided by the same operator that do not fall within the scope of this EU Ecolabel, including other indoor cleaning services that do not fulfil the requirements set out in	Yes	
	Do you declare that: 4. in case of making use of sub-contractors for the provision of the services covered in this EU Ecolabel, these will also hold an EU ecolabel licence for indoor cleaning services?	Yes	

To be completed and signed by the applicant:

Place and date:	**Napoli, 01/12/2021**
Company name/stamp:	**E.P.M. Srl - EPM Divisione Green**
Responsible person, phone number and e-mail:	**Raffaele Esposito** **+39 081 7877098** **info@epmservizi.it**
Signature of responsible person:	

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INDOOR CLEANING SERVICE						
WARNING: THE APPLICANT MUST FILL ALL CELLS OF THE "ANSWERS/OPTIONS" COLUMN! (GREY CELLS)						
Nº CRITERION		**REQUEST**	**ANSWERS / OPTIONS (To be filled by applicant)**	**ANSWERS NOTE (To be filled by applicant)**	**DOCUMENTS TO BE ATTACHED**	**COMPLIANCE CHECK**
M1- Use of cleaning products with low environmental impact	**M1 (a)** EU Ecolabel and other ISO type I label products	Do you declare that **at least 50% by volume at purchase** of all **cleaning products used per year** (excluding wet wipes, other pre-moistened products and products used for the impregnation and conservation of mops during the laundry process) **have been awarded the EU Ecolabel for hard surface cleaning products** in accordance with Commission Decision (EU) 2017/1217 or another EN ISO 14024 type I ecolabel that is nationally or regionally officially recognised in the Member States?	Yes, I attach the proof		Where EU Ecolabel products are used: copy of the EU Ecolabel certificate **and/or** packaging label showing that it was awarded in accordance with Decision (EU) 2017/1217. Where other ISO type I label products are used: copy of the type I label certificate **and/or** packaging label. Annual data (commercial name and volume of products) and documentation (including relevant invoices or site inventories) indicating the cleaning products used in the EU Ecolabel indoor cleaning service contracts (**use the 'products/consumables form**).	Yes
	M1 (b) Hazardous Substances	Do you declare that all the products used (**that have not been awarded** the EU Ecolabel for hard surface cleaning products or another EN ISO 14024 type I ecolabel that is nationally or regionally officially recognised in the Member States), fulfill the following requirement:	I don't use other cleaning products that have not been awarded the EU Ecolabel for hard surface cleaning products or another EN ISO 14024 type I ecolabel			Yes
		(i) do not contain substances listed in EU Ecolabel Criterion 4(a)(i) for hard surface cleaning products, regardless of concentration?			**Declarations from suppliers** confirming that the listed substances have not been included in the product formulation regardless of concentation.	
		(ii) do not contain substances listed in EU Ecolabel criterion 4(a)(ii) for hard surface cleaning products, in amounts higher than those authorised in the criterion?			**Declarations from suppliers** confirming that the listed substances have not been included in the product formulation in amounts higher than those authorised in the criterion.	Yes
		(iii) are not classified and labelled as being acutely toxic, a specific target organ toxicant, a respiratory or skin sensitiser, carcinogenic, mutagenic or toxic for reproduction, or hazardous to the environment, in accordance with Regulation (EC) No 1272/2008 of the European Parliament and of the Council, and as interpreted according to the hazard statements listed in Table 1 of the Commission Decision Nxxxx for EU Ecolabel to indoor cleaning services product			**Safety data sheets** for **all products that have not been awarded** the EU Ecolabel for hard surface cleaning products or another ISO type I label.	Yes
		(iii) Do you declare that wet pipes and other pre-moinstened products comply with this requirement?	Not applicable			Yes
M2- Cleaning product dosing		Do you declare that the staff performing EU Ecolabel indoor cleaning tasks have access to appropriate dosage and dilution apparatus for the cleaning products used (e.g. automatic dispensers, measuring beakers/caps, hand pumps, sprays), either at the cleaning site or at the applicant's premises;	Yes		List of the apparatus provided **and** the appropriate documentation showing the instructions on the correct dosage and dilution that is provided to the cleaning staff (**use the 'products/consumables form'**).	Yes
		Do you declare that the staff also have access to the corresponding instructions for correct dosage and dilution?	Yes			Yes
M3- Use of microfiber products		Do you declare that at least 50% of the textile cleaning accessories (e.g. cloths, mop heads) used per year are made of microfiber?	Yes		Annual data (type and quantities of products) **and** documentation (including relevant invoices or site inventories) indicating the textile cleaning accessories used **and** specifying which textile cleaning accessories are made of microfiber (**use the 'products/consumables form'**).	Yes
M4- Staff training		Do you declare that you have make available information, including written procedures or manuals, and training to the cleaning staff performing EU Ecolabel indoor cleaning tasks and to the managers overseeing these cleaning tasks?	Yes		Annual details of the training programme (date and type – initial training or update), its content and information on which staff have followed the training. Copies of procedures and staff communication on all training-related issues. The date and type of the staff training, as evidence that training updates have taken place. Where training courses are provided as part of an external training scheme: documentation showing participation (e.g. training certificate	Yes
		Do you declare that the training is covering the areas pertinent to the tasks performed by the staff member, as specified in the Decision Commission?	Yes (I specify the areas)	EU Ecolabel, cleaning products, energy saving, water saving, waste, health and safety		Yes
		Do you declare that appropriate training is provided to all new permanent and temporary staff within six weeks of starting employment?	Yes			Yes

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	Do you declare that the staff is given an update on all the aspects outlined in this criterion at least once a year?	Yes, once per year		**and** the content of the training, as proof of compliance as long as the topics listed in this criterion are covered.	Yes
	Do you declare that the training update is covering all environmental issues listed in the criterion and ensures that relevant staff are fully aware of their responsibilities?	Yes		If the company takes over staff, on a permanent or temporary basis, from another cleaning service provider **if the staff have followed training in the previous year, no retraining** is required **as long as documentation showing participation** in a training programme (e.g. training certificate) **and the training topics** covered can be provided.	Yes
	Do you declare that the company is taking over staff, on a permanent or temporary basis, from another cleaning service provider? If so, the staff have followed training in the previous year?	No			Yes
M5 - **Basics of an environmental management system**	Do you declare that the company is registered or is part of an organization registered with EMAS and/or certified according to ISO 14001?	Yes, the company is registered with EMAS and/or certified according to ISO 14001		Copy of EMAS registration and/or ISO 14001 certificate.	Yes
	If not, please answer the following: Do you declare that the company has in place the basic minimum requirements of an environmental management system as required in criterion M5 of the EU Ecolabel:			**Copy of the environmental policy, action programme and evaluation report**. The evaluation report shall include a list of any corrective actions to be undertaken, and it shall be made available to the competent body as soon as possible after the date of application for the EU Ecolabel. Updated documentation shall be provided upon request by the competent body in order to demonstrate compliance during the award period.	Yes
	Do you declare that the environmental policy and the performance of the organisation with regard to the targets set are available for consultation by the public at the applicant's premises?:				Yes
	Do you declare that comments and feedback from clients collected by means of a questionnaire or checklist are taken into account:			Procedures put in place for taking into account client comments and feedback.	Yes
M6 - **Solid waste sorting at the applicant's premises**	Do you declare that the company provides the means for staff to sort solid waste generated at the applicant's premises into the appropriate waste stream categories, to be sent for treatment (e.g. recycling, incineration) or sent to be disposed of in accordance with local or national waste management practices and facilities?	Yes		Description of the **different categories of solid waste collected and sorted** at the applicant's premises. Indication of the different **solid waste streams accepted** for further treatment or disposal by the local authorities and/or by private agencies (under relevant contracts).	Yes
M7 - **Information appearing on the EU Ecolabel**	Do you declare that the EU Ecolabel logo is used according the specification defined in the Criterion M7?	Yes		Document explaining on which support the applicant intend to display the logo.	Yes

To be completed and signed by the applicant:

Place and date:	**Napoli, 01/12/2021**
Company name/stamp:	**E.P.M. Srl - EPM Divisione Green**
Responsible person, phone number and e-mail:	**Raffaele Esposito** **+39 081 7877098** **info@epmservizi.it**
Signature of responsible person:	

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INDOOR CLEANING SERVICE WARNING: THE APPLICANT MUST FILL ALL CELLS OF THE "ANSWERS/OPTIONS" COLUMN						
Nº CRITERION	**REQUEST**	**ANSWERS/OPTIONS (To be filled by applicant)**	**ANSWERS NOTE (To be filled by applicant)**	**DOCUMENTS TO BE ATTACHED**	**SCORE**	**TOTAL SCORE FOR CRITERION**
01 - High use of cleaning products with low environmental impact (up to 3 points)	Do you declare that **at least 65/75/95% (as applicable)** of all cleaning products used per year (excluding wet wipes and other pre-moistened products) have been awarded the EU Ecolabel for hard surface cleaning products or another EN ISO 14024 type I ecolabel that is nationally or regionally officially recognised in the Member States?	Yes, at least 95%		Annual data (commercial name and volume of products) **and** documentation (including relevant invoices or site inventories) indicating the cleaning products used in the E Ecolabel indoor cleaning service contracts (**use the 'products/consumables form**). Where EU Ecolabel products are used: copy of the EU Ecolabel certificate **and/or** packaging label showing that i was awarded in accordance with Decision (EU) 2017/1217 Where other ISO type I label products are used: copy of the type I label certificate **and/or** packaging label.	**3**	**3**
02 - Use of concentrated undiluted cleaning products (up to 3 points)	Do you declare that **at least 15/30/50% (as applicable)** of all cleaning products used per year (excluding wet wipes, other pre-moistened products and products used for the impregnation and conservation of mops during the laundry process) have a minimum dilution rate of 1:100?	No		Annual data (commercial name and volume of products) and documentation (including relevant invoices or site inventories) indicating the cleaning products used (**use the 'products/consumables form**). For each product: documentation on the dilution rate used (safety data sheets, user instructions or other relevant means). If a product can be used at multiple dilution rates: the most commonly used dilution rate, as justified by internal staff instructions. For ready-to-use products: the dilution rate shall be marked as one.	**0**	**0**
03 - High use of microfiber products (up to 3 points)	Do you declare that **at least 65/75/95% (as applicable)** of the textile cleaning accessories (e.g. cloths, mop heads) used per year are made of microfiber?	Yes, at least 95%		Annual data (type and quantities of products) **and** documentation (including relevant invoices or site inventories) indicating the textile cleaning accessories used and specifying which textile cleaning accessories are made of microfiber (**use the 'products/consumables form**).	**3**	**3**
O4 (a) Mops (up to 2 points)	Do you declare that **at least 20/50% (as applicable)** of mops used per year have been awarded the EU Ecolabel for Textiles or another EN ISO 14024 type I ecolabel that is nationally or regionally officially recognised in the Member States?	Yes, at least 50%		Annual data (type and quantities of products) and documentation (including relevant invoices or site inventories) indicating the cleaning supplies and accessories used in the EU Ecolabel indoor cleaning servic contracts (**use the 'products/consumables form**).	**2**	

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O4 - Use of cleaning accessories with low environmental impact (up to 4 points)	**O4 (b) Cloths (up to 2 points)**	Do you declare that **at least 20/50% (as applicable)** of cloths used per year have been awarded the EU Ecolabel for Textiles or another EN ISO 14024 type I ecolabel that is nationally or regionally officially recognised in the Member States?	Yes, at least 50%		Where EU Ecolabel products are used: copy of the EU Ecolabel certificate and/or packaging label showing that it was awarded in accordance with Commission Decision 2014/350/EU. Where other ISO type I label products are used: copy of the type I label certificate and/or packaging label.	**2**	**4**
O5 - Energy efficiency for vacuum cleaners (3 points)		Do you declare that **at least 40%** of the vacuum cleaners used in the provision of the EU Ecolabel indoor cleaning services meet, at the time of purchase, at least the energy efficiency classes as specified in the criterion as laid down in Delegated Regulation (EU) No 665/2013?	Not applicable		Full list of vacuum cleaners used in the provision of EU Ecolabel services (**use the 'products/consumables form'**). Documentation demonstrating compliance with the energy class requirements (such as an invoice of vacuum purchase and a product fiche as set out in Annex III to Delegated Regulation (EU) No 665/2013).	**0**	**0**
O6 - EMAS registration or ISO 14001 certification of service provider (up to 5 points)		Do you declare that the service is registered under the Union eco-management and audit scheme (EMAS)?	Yes		copy of EMAS registration.	**5**	**5**
		Do you declare that the service is certified according to ISO 14001 standard?	Yes		copy of ISO 14001 certificate.	**3**	
O7 - Solid waste management at the cleaning sites (2 points)		Do you declare that the cleaning staff sort the solid waste generated during the service provision and dispose of the sorted and pre-sorted waste in the appropriate containers inside or in the vicinity of the cleaning sites?	Yes		Description of the different solid waste streams accepted by the local authorities and/or relevant contracts with recycling services for each of the cleaning sites concerned.	**2**	**2**
		Does it done wherever the clients provide the means (e.g. waste containers for distinct solid waste streams) for the sorted waste streams to be sent for treatment (e.g. recycling, incineration) or sent to be disposed of in accordance with local or national waste management practices and facilities and/or relevant contracts with recycling services?	Yes				
O8 – Quality of the service (up to 3 points)		Do you hold the ISO 9001 or Nordic INSTA 800 certifications?	Yes, ISO 9001		ISO 9001 or INSTA 800 certificate.	**3**	**3**
		Do you declare the appointment of a service manager and putting in place procedures for monitoring, assessing and improving cleaning quality, as described in this criterion?	Not applicable		A document identifying the manager responsible for the compliance with this criterion (an organisational chart may be used to describe the organisational structure of the applicant and identify the manager). Company documents showing the procedures linked to cleaning quality. (In case these procedures are compliant with the requirements of EN 13549 and/or a regional standard for quality management, the applicant may provide the certificate of compliance). The written job instructions, signed by the applicant's management team covering the job tasks that form part of the service provision.	**0**	

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O9 - Vehicle fleet owned or leased by the applicant (up to 5 points)	**O9 (a) Vehicles meeting European emission standard Euro 6 (1 point)**	Do you declare that **at least 50%** of the vehicles used (owned or leased) in the provision of the EU Ecolabel indoor cleaning service tasks meet the European emission standard Euro 6 for light passenger and commercial vehicles?	No		Documentation showing **which vehicles are used** in the provision of the cleaning services, that they are **owned or leased** by the applicant, **and** **indicating which vehicles meet the standard Euro 6** (**Use the 'products/consumables form**). The vehicles' public registration can be used as proof of compliance, along with the certificate of conformity.	**0**	**0**
	O9 (b) Zero emission vehicles (2 points)	Do you declare that **at least 10%** of the vehicles used (owned or leased) in the provision of the EU Ecolabel indoor cleaning service tasks are zero emission vehicles as determined by new european driving cycle (NEDC) tests as described in Regulation (EC) No 715/2007, human-powered vehicles (cargo-bikes) or human-powered vehicles with electric assist (e-cargo-bikes)?	No		Documentation showing **which vehicles are used** in the provision of the cleaning services, that they are **owned or leased** by the applicant, **and** **indicating which vehicles are zero-emission**. (**Use the 'products/consumables form**). The vehicles' public registration can be used as proof of compliance, along with manufacturer documentation showing the NEDC test results	**0**	
	O9 (c) Company transport plan (2 points)	Do you declare to draw up a company transport plan to minimise fuel consumption, providing a target for fuel consumption reduction (per cleaning site) and having annual maintenance records for the vehicle fleet?	No		Copy of the company transport plan, the latest target for fuel consumption reduction **and** the annual fuel consumption evolution based on number of cleaning sites. Copy of the maintenance plan for the vehicle fleet. Vehicle service records may be used as proof of compliance	**0**	
O10 - Efficiency of laundry washing machines owned or leased by the applicant (up to 4 points)	**Sub-criterion O10(a): Energy label (up to 2 points)**	Do you declare that **at least 50/90% of A++ or 50% of A+++ (as applicable)** of the household washing machines comply with EU Energy Label rated class A++ or A+++ for energy efficiency under Delegated Regulation (EU) No 1061/2010	Yes, at least 50% of A+++ machines		Annual data: list of all household washing machines owned and used to launder cloths, mops and staff uniforms used as part of the EU Ecolabel indoor cleaning service provision. **(Use the 'products/consumables form')**	**2**	**4**
	Sub-criterion O10 (b): Water efficiency (2 points)	Do you declare that the water consumption of the household laundry washing machines, owned or leased by the applicant, is lower or equal to the benchmarks for water consumption set out in Annex IV to Regulation (EU) No 1015/2010?	Yes		Documentation indicating the energy efficiency class for the existing household laundry washing machines. (Product fiches in accordance with Annex II to Delegated Regulation (EU) No 1061/2010 may be used as proof of compliance).	**2**	
		Do you declare that the water consumption of commercial washing machines owned or leased by the applicant is lower than or equal to 7 L per kg of laundry washed?	Not aplicable		In the case that the documentation mentioned above is not available: documentation on the total annual water consumption (a total of 220 standard washing cycles per year shall be assumed).	**0**	
	O11 (a) Ecolabelled services (up to 2 points)	Do you declare that 100% of a service type is outsourced to a provider that has been awarded the EU Ecolabel or another EN ISO 14024 type I ecolabel that is nationally or regionally officially recognised in the Member States for that service?	Not applicable		Evidence of an ISO type I label certification held by the outsourced service(s), along with the relevant invoices.	**0**	

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O11- **Ecolabelled services and other ecolabelled products (up to 5 points)**	**O11 (b) Ecolabelled products (up to 3 points)**	Do you declare that 100% of product units of a product group have been awarded the EU Ecolabel or other EN ISO 14024 type I ecolabel that is nationally or regionally officially recognised in the Member States?	No		Data and documentation (including relevant invoices) indicating the quantities of such products used (paper products, laundry detergents and textiles). Note: Ecolabelled products as cloths and mops, and consumable goods supplied as part of contract to clients fall outside the scope of this criterion. For this sub-criterion, a "product group" is considered to be as defined by EU Ecolabel criteria or other ISO type I label criteria (e.g. "paper products", "laundry detergents", "textiles"). Copy of the relevant EU Ecolabel or ISO type I label certificates and/or packaging labels.	**0**	**0**
O12- **Consumable goods and electric hand air-dryers supplied to the client (up to 4 points)**	**O12 (a) Hand Soaps (1 point)**	Do you declare that **at least 70%** of hand soaps, by volume of hand soaps supplied per year, have been awarded the EU Ecolabel for rinse-off cosmetics in accordance with Commission Decision 2014/893/EU, or another EN ISO 14024 type I ecolabel that is nationally or regionally officially recognised in the Member States?	Yes		For each EU Ecolabel services contract: list of consumable goods supplied, annual data (commercial name and weight, volume or number of pieces) and documentation (including relevant invoices or site inventories). Where EU Ecolabel products are used: copy of the EU Ecolabel certificate and/or packaging label showing that it was awarded, as the case may be, in accordance with Decision 2014/893/EU; Decision 2009/568/EC; Decision 2014/350/EU. Where other ISO type I label products are used: copy of the type I label certificate and/or packaging label. For electric hand dryers: documentation demonstrating how the requirements are fulfilled (e.g. packaging label or technical information showing the presence of an ISO type I label certificate or proximity sensors).	**1**	**2**
	O12 (b) Paper goods(1 point)	Do you declare that **at least 90%** of consumable paper goods (personal hygiene and absorbent paper), by weight or volume supplied per year, as appropriate, have been awarded the EU Ecolabel for tissue paper in accordance with Commission Decision 2009/568/EC, or another EN ISO 14024 type I ecolabel that is nationally or regionally officially recognised in the Member States?	Yes			**1**	
	O12(c) Textile towel rolls(1 point)	Do you declare that **at least 50%** of textile towel rolls, by number of rolls supplied per year, have been awarded the EU Ecolabel for textile products in accordance with Commission Decision 2014/350/EU or another EN ISO 14024 type I ecolabel for textile products or fabric towels supplied in towel dispensers that is nationally or regionally officially recognised in the Member States?	Not applicable			**0**	
	O12(d) Electric hand dryers (1 point)	Do you declare that all electric hand dryers supplied and maintained by the applicant have proximity sensors or have been awarded an EN ISO 14024 type I ecolabel that is nationally or regionally officially recognised in the Member States?	Not applicable			**0**	

To be completed and signed by the applicant:

Place and date:	**Napoli, 01/12/2021**
Company name/stamp:	**E.P.M. Srl - EPM Divisione Green**
Responsible person, phone number and e-mail:	**Raffaele Esposito** **+39 081 7877098** **info@epmservizi.it**

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Signature of responsible person:					

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INDOOR CLEANING SERVICE STRICTLY CONSULTIVE			
Nº CRITERION	TOTAL SCORE		
O1- High use of cleaning products with low environmental impact (up to 3 points)	3		
O2- Use of concentrated undiluted cleaning products (up to 3 points)	0		
O3- High use of microfiber products (up to 3 points)	3		
O4- Use of cleaning accessories with low environmental impact (up to 4 points)	4		
O5- Energy efficiency for vacuum cleaners (3 points)	0		
O6- EMAS registration or ISO 14001 certification of service provider (up to 5 points)	5		
O7- Solid waste management at the cleaning sites (2 points)	2		
O8– Quality of the service (up to 3 points)	3		
O9- Vehicle fleet owned or leased by the applicant (up to 5 points)	0		
O10- Efficiency of laundry washing machines owned or leased by the applicant (up to 4 points)	4		
O11- Ecolabelled services and other ecolabelled products (up to 5 points)	0		
O12- Consumable goods and electric hand air-dryers supplied to the client (up to 4 points)	2		
Total score achieved	26	The indoor cleaning service meets optional criteria	
Total score required according Article 3	14		